



Notice of a public meeting of

Health, Housing & Adult Social Care Scrutiny Committee

- To:** Councillors Myers (Chair), Vassie (Vice-Chair), Baxter, Kelly, Rose, Runciman, Smalley, Steels-Walshaw, Wann and Wilson
- Date:** Tuesday, 19 September 2023
- Time:** 5.30 pm
- Venue:** The George Hudson Board Room - 1st Floor West Offices (F045)

AGENDA

1. Declarations of Interest (Pages 1 - 2)

At this point in the meeting, Members are asked to declare any disclosable pecuniary interest or other registerable interest they might have in respect of business on this agenda, if they have not already done so in advance on the Register of Interests. The disclosure must include the nature of the interest.

An interest must also be disclosed in the meeting when it becomes apparent to the member during the meeting.

[Please see attached sheet for further guidance for Members]

- 2. Minutes** (Pages 3 - 14)
To approve and sign the minutes of the Health and Adult Social Care Policy and Scrutiny Committee held on 21 February 2023.

To approve and sign the minutes of the Housing and Community Safety Policy and Scrutiny Committee held on 14 March 2023.

3. Public Participation

At this point in the meeting members of the public who have registered to speak can do so. Members of the public may speak on agenda items or on matters within the remit of the committee.

Please note that our registration deadlines are set as 2 working days before the meeting, in order to facilitate the management of public participation at our meetings. The deadline for registering at this meeting is 5:00pm on Friday 15 September 2023.

To register to speak please visit www.york.gov.uk/AttendCouncilMeetings to fill in an online registration form. If you have any questions about the registration form or the meeting, please contact Democratic Services. Contact details can be found at the foot of this agenda.

Webcasting of Public Meetings

Please note that, subject to available resources, this meeting will be webcast including any registered public speakers who have given their permission. The meeting can be viewed live and on demand at www.york.gov.uk/webcasts.

During coronavirus, we made some changes to how we ran council meetings, including facilitating remote participation by public speakers. See our updates (www.york.gov.uk/COVIDDemocracy) for more information on meetings and decisions.

4. CQC Inspection Update Report - York and Scarborough (Pages 15 - 20)

This report provides an update to the CQC inspection, including on the approaches that the Trust is taking to address the issues identified across both York and Scarborough hospital sites.

5. Update Regarding CQC Inspections at Foss Park Hospital (Pages 21 - 24)

This report serves to provide an update to Committee members on the content of a previous report, dated 22 November 2022, regarding CQC inspection at Foss Park Hospital.

6. Commissioning Strategy

The report on the Commissioning Strategy will follow.

7. Work Plan (Pages 25 - 28)

Members are asked to consider the Committee's work plan for the 2023/24 municipal year.

8. Urgent Business

Any other business which the Chair considers urgent under the Local Government Act 1972.

Democratic Services Officer

Margo Budreviciute

Contact Details:

- Telephone – (01904) 553819
- Email – margarita.budreviciute@york.gov.uk

For more information about any of the following please contact the Democratic Services Officer responsible for servicing this meeting:

- Registering to speak
- Business of the meeting
- Any special arrangements
- Copies of reports and
- For receiving reports in other formats

Contact details are set out above.

This information can be provided in your own language.

我們也用您們的語言提供這個信息 (Cantonese)

এই তথ্য আপনার নিজের ভাষায় দেয়া যেতে পারে। (Bengali)

Ta informacja może być dostarczona w twoim własnym języku. (Polish)

Bu bilgiyi kendi dilinizde almanız mümkündür. (Turkish)

یہ معلومات آپ کی اپنی زبان (بولی) میں بھی مہیا کی جاسکتی ہیں۔ (Urdu)

 (01904) 551550

Declarations of Interest – guidance for Members

- (1) Members must consider their interests, and act according to the following:

Type of Interest	You must
Disclosable Pecuniary Interests	Disclose the interest, not participate in the discussion or vote, and leave the meeting <u>unless</u> you have a dispensation.
Other Registrable Interests (Directly Related) OR Non-Registrable Interests (Directly Related)	Disclose the interest; speak on the item <u>only if</u> the public are also allowed to speak, but otherwise not participate in the discussion or vote, and leave the meeting <u>unless</u> you have a dispensation.
Other Registrable Interests (Affects) OR Non-Registrable Interests (Affects)	Disclose the interest; remain in the meeting, participate and vote <u>unless</u> the matter affects the financial interest or well-being: (a) to a greater extent than it affects the financial interest or well-being of a majority of inhabitants of the affected ward; and (b) a reasonable member of the public knowing all the facts would believe that it would affect your view of the wider public interest. In which case, speak on the item <u>only if</u> the public are also allowed to speak, but otherwise do not participate in the discussion or vote, and leave the meeting <u>unless</u> you have a dispensation.

- (2) Disclosable pecuniary interests relate to the Member concerned or their spouse/partner.
- (3) Members in arrears of Council Tax by more than two months must not vote in decisions on, or which might affect, budget calculations, and must disclose at the meeting that this restriction applies to them. A failure to comply with these requirements is a criminal offence under section 106 of the Local Government Finance Act 1992.

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City of York Council

Committee Minutes

Meeting	Health and Adult Social Care Policy and Scrutiny Committee
Date	21 February 2023
Present	Councillors Doughty (Chair), Hook (Vice-Chair), Barnes, Vassie, Cullwick and Wells
In Attendance	Peter Roderick, Consultant in Public Health Ruth Hine, Public Health Specialist Practitioner (Advanced) Maxine Squire, Assistant Director of Education and Skills David Barf, North Yorkshire Police Andrew Simpson, North Yorkshire Police Sharon Stoltz, Director of Public Health Cllr Runciman, Executive Member for Adult Social Care and Public Health [Between 6:05pm and 7:24pm] Terry Rudden, Strategic Support Manager, Adults and Public Health Steve Tait, Finance Manager, Adult Social Care
In Attendance Remotely	Jamaila Hussain, Corporate Director, Adult Services and Integration
Apologies	Councillor Heaton

30. Declarations of Interest (6:03 pm)

Members were asked to declare at this point in the meeting any disclosable pecuniary interests or other registerable interests they might have in respect of the business on the agenda, if they had not already done so in advance on the Register of Interests.

Cllr Vassie declared a personal non prejudicial interest in agenda item 5, 2022-23 Finance and Performance Q3 Monitor Report, in that his father was a client of Be Independent.

No further interests were declared.

31. Minutes (6:05 pm)

Resolved: That the minutes of the previous meeting held on 14 December 2022 be approved as a correct record and be signed by the Chair.

32. Public Participation (6:05 pm)

It was reported that there had been no registrations to speak at the meeting under the Council's Public Participation Scheme.

33. Local Plan of Action for Drugs and Alcohol in York (6:05 pm)

Members considered a report that highlighted the Local Plan of Action for Drugs and Alcohol in York.

The Consultant in Public Health set out the background to the report, where it was noted that the York Drug and Alcohol Partnership, established in 2022, had created a live and evolving local plan of action, which was aligned to the national strategy.

The action plan was presented to Members at the meeting and was attached as a supplement to the published agenda. The presentation provided an action plan overview and informed Members of:

- The scale of the challenge;
- The 10-year ambition;
- The plans to break drug supply chains;
- How treatment and recovery systems would be delivered;
- How a generational shift in the demand for drugs would be achieved.

During discussion of the item, and in answer to questions raised, officers stated that:

- Hospital admissions data for alcohol related issues was recorded through several categories. The data received was specifically linked to York residents. In addition, the Integrated Care Board (ICB) would be considering trends linked to age and ward areas.
- There were various funding streams available to support the outcomes and these were regularly reviewed by the Drug and Alcohol Partnership.
- Increased referrals into treatment would be incorporated to support a national initiative to

intervene, protect, divert and support individuals to not fall into the criminal justice system.

- Operation Chill had been designed to enhance relationships between the police and young people. It looked to identify young people who may be subject to a criminal environment to enable the police and partners to intervene at an early stage.
- The York Drug and Alcohol Service had recently been rated outstanding by the Care Quality Commission (CQC), and the service would be supported to meet the growth in capacity to keep officer caseloads at a manageable level.
- York in Recovery was a peer-support, and peer led recovery group. The charity provided an exceptional service and offered a safe space, activities, and connections for members of the York Community who were in recovery.
- The overall effectiveness of the service was evaluated through a set of standard national measures. These measures were considered by officers on a quarterly basis. Statistics were also available on the public health data collection fingertips website <https://fingertips.phe.org.uk/>.
- Breaking drug supply chains and achieving generational shift in the demand for drugs would be evaluated through a new set of metrics issued by the government, and any smaller projects or initiatives would also be assessed.

Members noted the evidence base solutions for treatment, intervention, and prevention. They understood that funding constraints would be a challenge to achieve a world-class treatment and recovery system but welcomed the strong working partnerships already attained to deliver an exceptional service.

Members thanked officers for their report and

Resolved:

- (i) That the update on the Local Plan of Action for Drugs and Alcohol in York be noted.
- (ii) That the report be shared with the Chairs of the council's scrutiny committees, particularly Children, Education and Communities Policy and Scrutiny Committee and Housing and

Community Safety Policy and Scrutiny
Committee.

Reason: Scrutiny members' comments would help shape this emerging action plan and strengthen the actions and work on reducing the harm caused by drugs and alcohol in the city.

34. 2022-23 Finance and Performance Q3 Monitor Report - Health and Adult Social Care (7:15 pm)

Members considered a report that provided a detailed view of the outturn position for Public Health (PH) and Adult Social Care (ASC) for 2022/23.

During discussion of the item, Members raised questions regarding; the performance analysis in ASC; pressures on the workforce; the overall satisfaction of people who use the adult social care service; breastfeeding; smoking in pregnancy; sexual health; Be Independent; Yorkcraft, and future budgetary forecasts.

Officers confirmed that:

- The continued ambition was to reduce the use of agency staff and build strong performing teams within ASC. The right recruitment and retention packages were in place to increase the social work cohort and all vacant ASC Heads of Service had been filled, which would support the next recruitment drive during Social Work Week in March 2023.
- Following the recruitment of a Head of All Age Commissioning, that team was now more robust and would support delivery of future budget savings.
- Yorkcraft were considering their business plan to achieve more commercial sales.
- Be Independent was a key part of the council's preventative offer. Further work was required to stabilise the organisation, and support the underachievement on the sales income budget.
- The number of Adult Safeguarding concerns reported had risen and structures were in place to manage the impact on staff.
- Following the Adult Social Care User Survey, an additional survey had been issued to customers who had identified

they were not satisfied with the service, and officers were working on the identified pockets of dissatisfaction. Officers were also collaborating with Healthwatch York to ensure the needs of our customers were being appropriately met.

- Smoking in pregnancy was a high priority and additional resource had been achieved to try to encourage pregnant smokers to quit.
- Additional funding had been obtained from the Humber and Yorkshire Integrated Care Board (ICB) to support the breastfeeding agenda. The aspiration in York was to become a breastfeeding friendly city and to progress community services to achieve baby friendly status.
- The budget set for 23/24 would be sufficient and mechanisms were in place to enable a more balanced budget next year.

The Director of Public Health informed Members that the percentage data highlighted within the final sentence of paragraph 53 of the report was inaccurate. It was reported, following the meeting, that the data had been checked for accuracy and the correct figures for April to September 2022 were:

- 87% (over 90% originally reported) of clients who set specific health goals have achieved at least one of the goals and 69% (over 70% originally reported) of all the health goals set have been achieved.

Members noted that a Care Quality Commission (CQC) assessment was expected to take place within ASC and they thanked officers for the report and update.

Resolved:

- (i) That the report be noted.

Reason: To update the Committee on the third quarter financial and performance position for 2022-23.

- (ii) Statistics relating to the York Sexual Health service to be included within future finance and performance monitor reports.

Reason: To keep the Committee updated.

- (iii) That an update be received at a future meeting on the improvements implemented to address the dissatisfied outcomes identified in the Adult Social Care User Survey.

Reason: To ensure the needs of our customers were being appropriately met.

[An adjournment took place between 7:43 pm and 7:48 pm]

35. Adult Social Care Reform: Cap on Care (7:48pm)

Members considered a report that provided an update on Social Care Reform particularly around cap on care costs, following the government's announcement in September 2021 to implement the cap on care cost by October 2023.

The Corporate Director of Adults and Integration set out the background to the reform and explained that the cap of care implementation date had been delayed until 2025. Members were informed that the cap would be set at £86,000 and the reform proposed a point at which a person was eligible for local authority means-tested support. This more generous means-testing limit meant that more people would be eligible for some state support towards the cost of care earlier, and would reduce the amount that people would pay for their care each week.

The Finance Manager of Adult Social Care confirmed that the ringfenced funding for the loss of income to the council had been redirected to pay for the cost of care exercise, which was currently being undertaken, and he also stated that the Health and Social Care Levy had been reversed.

Members acknowledged the implications and shared their concerns. Officers stated that the delay would enable all Local Authorities to complete planning to enable robust modelling and a clearer understanding of the required resource to support the reforms on an ongoing basis.

Members noted the significant challenges faced, particularly without additional resource to support the implementation, and they welcomed an update at a future meeting.

Resolved: That the update be noted and a report be considered at a future meeting following the publication of the white paper: People at the Heart of Care.

Reason: To keep the Committee updated on Social Care Reform, particularly around cap on care costs

36. Work Plan (7:59 pm)

Members considered the draft work plan for the Committee.

Resolved: That the following additional items be included for consideration during the 2023/24 municipal year.

- An update following the Care Quality Commission (CQC) assessment in Adult Social Care.
- An update on the developments of the Integrated Care Board (ICB).
- An update on the Social Care Reform, particularly around the cost of care exercise and cap on care costs, either before or following the publication of the white paper: People at the Heart of Care.
- An update on the improvements implemented to address the dissatisfied outcomes identified in the Adult Social Care User Survey.

Reason: To keep the Committee's work plan updated.

Cllr Doughty, Chair

[The meeting started at 6.02 pm and finished at 8.02 pm].

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City of York Council	Committee Minutes
Meeting	Housing and Community Safety Policy and Scrutiny Committee
Date	14 March 2023
Present	Councillors Fenton (Chair), Pavlovic (Vice-Chair), Baker, Cuthbertson, Fitzpatrick, Vassie and Wells Councillor Craghill
Officers in attendance	Tracey Carter, Director of Housing, Economy and Regeneration Michael Jones, Head of Housing Delivery and Asset Management Patrick Looker, Head of Service Finance Denis Southall, Head of Housing

26. Declarations of Interest (17:35)

At this point in the meeting, Members were asked to declare any disclosable pecuniary interest or other registrable interest they might have had in respect of business on this agenda, if they had already done so in advance on the Register of Interests. None were declared.

27. Minutes (17:35)

Resolved: That the minutes of the last meeting held on 23 January 2023 be approved and signed as an accurate record.

28. Public Participation (17:37)

It was reported that there had been no registrations to speak under the Council's Public Participation Scheme.

29. 2022/23 Finance and Performance Monitor Q3 (17:37)

Members considered a report which detailed the Q3 2022-23 monitoring position for both finance and performance across Housing and Community Safety. The Head of Service Finance gave an overview of the report and was present to answer questions alongside the Director of Housing,

Economy and Regeneration and the Head of Housing Delivery and Asset Management.

In response to questions from Members, Officers noted that:

- There were 85 void properties at the end of December 2022 and there were long term voids in Glen Lodge and Bell Farm, both of which required complex and significant work.
- The sustainable procurement strategy was embedded in the Council's daily practice and it was working with partners to make the strategy successful. Devolution would also bring some opportunity to manage housing costs.
- Procurement contracts were awarded on a multi-year basis and assessments were completed on an ongoing basis to ensure that competitive purchasing was achieved.
- The housing team were struggling to recruit staff leading to long term vacancies but the Council's directly employed trade team was nearly at full complement.
- Parity Project's Portfolio was procured to extrapolate information and create a model of all housing stock to better understand stock and EPC ratings in the city.
- The Local Plan would be integrated with regeneration activities once it was agreed.

Resolved:

- i. That the financial and performance management position across Housing & Community Safety be noted.

Reason: To ensure expenditure is kept within the approved budget and performance is effectively scrutinised.

30. Update on Capital Programme and Damp and Mould (18:08)

Members considered a report which was an update on this year's capital investment programme as well as providing incidences of damp and mould in both Council housing stock and the private rented sector. The Director of Housing, Economy and Regeneration presented the report and provided the Committee with an agenda supplement which detailed the response to further questions the Council received from the Regulator of Social Housing. She was present to answer questions alongside the Head of Housing Delivery and Asset Management and the Head of Housing.

The Committee first discussed the capital investment programme and home modernisation. In response to questions, Officers explained that Open Housing was a new housing system that detailed Council housing stock and tenant circumstances, allowing the Council to know its priority investments a year in advance. They went on to state that there could be a need to reprioritise the projects and that there was an ambition to revisit the properties where tenants declined home modernisation work during Covid-19. There were delays in home modernisation work due to several factors, including due to the procurement of new contracts, but Officers reassured Members that kitchen and bathroom components were being replaced within its life-cycle.

Members then discussed damp and mould issues in social tenants homes. In response to questions from the Committee, Officers explained the difference between category 1 and 2 in homes under the Housing Health and Safety Standards and stated that there were 118 homes which required structural damp and mould works. In terms of costing, they explained that the Council had previously been spending £30k-£40k on fixing standing water in properties but that they were in the process of trying to reduce costs and get through more work. Officers concluded that the Council would have to prioritise properties and repairs, and that there was no additional financial assistance from the Government.

Mould and damp issues in the private rented sector were then discussed by the Committee and Officers stated that they had taken some enforcement action on homes but that it was often the last resort. They went on to explain that the expansion of the house in multiple occupation licensing scheme meant more homes were being inspected and it gave the Council a greater ability to force action. Members then enquired about the Gypsy Traveller community and Officers stated that the Council own and manage the sites but that the actual caravans were the responsibility of the occupants so any damp/mould issues would be their responsibility.

Resolved:

- i. That the contents of the report be noted.

Reason: To keep the Committee updated on this year's capital investment programme and on the damp and mould issues in social and private sector homes.

31. Housing Management Pilot (18:55)

Members considered a report which provided a summary of the Housing Management Pilot scheme. The Head of Housing presented the report and

was present to answer questions alongside the Director of Housing, Economy and Regeneration.

In response to questions from Members, Officers noted that:

- The Council was looking at developing ways in which residents could contact their housing management officer (HMO), including through the development of the housing portal.
- The housing team was working with other agencies, including Local Area Coordinators, in supporting tenants through the resettlement routes and the housing first model to ensure the pilot was successful. They were also developing protocols for youth homelessness.
- They would look at the naming of the HMO so that tenants were better informed of the services it provided.
- Housing management looked at a range of models and best practices in developing the pilot and asked staff members to design the model. Staff members volunteered for the HMO roles and they were enthusiastic about the project.

Members also requested that Officers share the number of tenants placed in each of the three categories and the names of the HMOs in each ward, which the Officers had agreed to do.

Resolved:

- i. That the contents of the report be noted.
- ii. That Officers share further information regarding HMOs as above.

Reason: To keep the Committee updated on the Housing Management Service pilot.

Councillor Fenton, Chair

[The meeting started at 5.35 pm and finished at 7.29 pm].



Health, Housing & Adult Social Care Scrutiny Committee**19 September 2023**

Report of Dawn Parkes – Interim Chief Nurse York and Scarborough Teaching Hospitals NHS Foundation Trust

CQC Inspection Update Report**Background**

1. In October 2022 the CQC conducted unannounced inspections of urgent and emergency care, medical services and maternity services across both York and Scarborough hospital sites. This was followed by well-led interviews between November 2022 and March 2023.
2. On the 25 November following the initial Well-led interviews the CQC formally notified the Trust of their decision to impose conditions on our registration in relation to regulated activity for maternity and midwifery services. This was undertaken under section 31 of the Health and Social Care Act 2008. The concerns raised related to the following issues:
 - Assessment and management of risk
 - Fetal monitoring
 - Cardiotocography (CTG) training
 - Audit
 - Assessment and triage
 - Governance and oversight including Incident reporting.
 - Post-Partum Haemorrhage
 - Fire safety and security
 - Availability of Scrub nurse and recovery roles in maternity theatres
3. An improvement plan was immediately developed against which the Trust provides the CQC with an assurance report on the 23 of each

month which will continue until such time that the CQC is satisfied that the issues have been fully addressed.

4. The Trust received the full inspection report in June 2023, within which they were issued with 95 must do actions and 45 should do actions. There were a number of repeated themes so these were amalgamated to form 73 improvement actions. The Trust improvement plan was submitted to the CQC on 20 July 2023, which they have approved.
5. On a monthly basis the Trust is required to provide assurance to the joint ICB and NHSE chaired Quality Improvement Group, in relation to the delivery of the improvement plans.
6. The purpose of this report is to provide the Health, Housing & Adult Social Care Scrutiny Committee, with assurance in relation to the approach that the Trust is taking to address the issues identified by the CQC inspection.

Journey to Excellence: A focussed Improvement Programme

7. In response to the findings of the CQC inspection a focussed improvement programme has been established entitled Journey to Excellence. A fortnightly programme Board chaired by Simon Morritt – CEO oversees the delivery of the programme, which comprises of 8 workstreams designed in response to known risks in addition to the findings of the CQC:
 - Maternity Services
 - Governance
 - Staff Engagement
 - Urgent care
 - Leadership and Culture
 - Safe Staffing
 - Fundamentals of Care
 - Elective recovery
8. Although the programme is not focussed solely on the CQC Must and Should each of the Must and Should actions are clearly mapped to the workstreams. This broader approach to improvement recognises that the required improvements must extend beyond the narrow scope of the CQC inspection if long term sustained improvement is to be achieved.

9. An Executive Lead has been assigned to each workstream and 'plans on a page' have been developed and presented to the Journey to Excellence meeting on 21 August 2023.
10. Executive led 'check and challenge' meetings for Care Group level improvement plans will be held in September 2023, with delivery of the plans overseen through the Care Group Oversight and Assurance meetings.
11. If an action is considered 'complete' by the Care Group, and sustained impact of the action is evident, then a proposal can be made to close the action. Closure of the action must be supported by the Executive Lead and approved through the Journey to Excellence meeting.

Leading Improvement

12. The Trust has made some key appointments since October 2022, Karen Stone – Medical Director, Dawn Parkes, Interim Chief Nurse, Claire Hansen – Chief operating Officer and Sascha Wells-Munro Director of Midwifery. The trust is supported by two Improvement Directors – Ellen Armistead and Adele Coulthard in addition to the NHSE intensive support team and Lorna Squires – Deputy Director of Quality Governance for NHSE.
13. An essential component of successfully leading change is the visibility of senior leaders and this is supported by the Department to Board Walkabout Programme and the Back to the Floor initiative. The Department to Board Walkabout Programme is a rolling programme of focussed ward and department visits by non-executive and Executive colleagues to provide clinical areas with support in identifying, addressing and escalating key issues. The Back to the Floor initiative commenced 1st September 2023 and is led by the Chief Nurse and senior nursing and AHP colleagues. On a weekly basis a number of wards are visited for focussed supportive reviews of key areas of potential concern. This enables supportive challenge, a visual check of quality and triangulation with quality related data such as complaints and incidents.

Quality Assurance Framework

14. Rapid quality reviews have been undertaken across all wards. This has provided a baseline of quality to focus targeted improvements. These

reviews have also informed the initial focus areas for the Back to the Floor visits. A ward accreditation scheme is in development as part of the framework.

15. Themes from the analysis of data, rapid reviews and back to the floor visits has informed the development of a Year of Quality Calendar. Each month will have a specific quality focus with September being Infection Prevention and Control.

The sustainable review of quality at ward level will be maintained by the Quality Assurance Framework.

Governance

16. With the support of NHSE the Trust has refreshed the Quality Governance structure to ensure that ward to board visibility of issues and assurance is strengthened. A new Care Group structure is being implemented which offers further opportunities to align governance resources.

Workforce

17. In order to achieve our improvement ambition, workforce is essential. It is therefore essential that we can both recruit and retain staff. The Trust has welcomed a review by NHSE of nurse staffing and is working to implement the recommendations that they have made in relation to ensuring the correct level of staffing on wards through establishment reviews, effective use of rosters and wellbeing and development initiative to increase retention.

Recommendations

18. The Health, Housing & Adult Social Care Scrutiny Committee are asked to note the Trust response to the CQC inspection and wider Journey to Excellence focused improvement programme.

Reason: To keep the Committee updated on the Trust's response to the CQC inspection,

Contact Details

Dawn Parkes
Interim Chief Nurse
York and Scarborough Teaching Hospitals NHS Foundation Trust

Report Approved

Date 11/09/23

Wards Affected: *List wards or tick box to indicate all*

All

For further information please contact the author of the report

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**Health, Housing and Adult Social Care
Scrutiny Committee****19 September 2023**

Report of Zoe Campbell, Managing Director, North Yorkshire, York and Selby Care Group, Tees, Esk and Wear Valley Mental Health Trust.

Update regarding CQC inspections at Foss Park Hospital**Summary**

1. This report serves to provide an update to Committee members on the content of a previous report, dated 22 November 2022, regarding CQC inspection at Foss Park Hospital.

Background

2. Committee has received 2 previous reports, (November 2021 and November 2022), which detailed the registration of Foss Park Hospital with CQC and subsequent CQC inspection of the Trust's acute wards for adults of working age, which included the 2 adult mental health wards within Foss Park. This report will update members on the actions detailed in the November 2022 paper.
3. The paper presented to Committee in 2022 included detail of a Trust wide inspection of specialist community mental health services for children and young people that took place in June/July 2022. This report therefore provides an update on actions that relate to the York area.
4. During 2023 the Trust has undergone a Well Led inspection and inspection of core services. As the inspection process is not complete there are no new inspection reports, outcomes or actions at this time for members to consider.

CQC 2021 actions

5.
 - 73 actions are complete
 - 1 action is on track with little risk to delivery

Foss Park

Staffing

6. Staffing remains a challenge in both AMH wards however several initiatives have been put in place:
 - The Trust recently approved an increase in the hourly rates for internal bank staff which will help to increase numbers in the bank meaning wards have improved access to our own staff to cover gaps in establishment.
 - International recruitment has resulted in recruitment of 23 nurses, (11 of whom are cleared and ready to start, the remainder are still going through the process)¹. We have undertaken a process to allocate nurses to appropriate roles across the NYYS area, including Foss Park.
 - We have introduced and extended the number of Therapists and Physical Healthcare Assistants we have on wards. Physical Healthcare Practitioners and psychology staff are involved in formulation meetings and care planning.

Environment

7. The Trust is nearing the end of the first phase of 'assistive technology', installations. This includes sensor type doors which alarm should they detect any weightbearing and 'Oxyhealth', an infrared camera system which monitors vital signs. Oxyhealth is in place in Foss Park and the specialist doors have been fitted in one of the AMH wards and are programmed in for the second ward.

York CAMHS

8. There is a continued focus on recruitment across the two York CAMHS teams. There are still vacancies which can impact on ability to meet demand, however we have recently employed two team managers which has not only increased capacity it has resulted in an improvement in staff morale; and in June we recruited 2 consultant Psychiatrists who will start in post later in this calendar year. Once these people come into post, we expect to see improvements in demand management.
9. A 'case load deep dive' exercise, (which completed in July 2023), that considered how processes and ways of working could be improved to

¹ All 23 may not start with us.

alleviate caseloads, has identified a number of changes/initiatives that will assist caseload management. The NYYS Care Group Board will continue to monitor the caseload levels across York CAMHS to ensure expected benefits are realised or to intervene should they not arise.

10. Replacement of the sound proofing in interview rooms is complete.
11. Completion of mandatory and statutory training is monitored regularly at Care Group Board, Executive Group and Board level. The NYYS team is meeting the internal target of 85% of all required training completed.

Consultation

12. N/A

Options

13. N/A

Council Plan

14. N/A

Implications

15. N/A

Risk Management

16. N/A

Recommendations

17. Members are asked to note the content of the report.

Reason: To keep the Committee updated regarding CQC inspection at Foss Park Hospital

Contact Details

Zoe Campbell
Managing Director
NYYS Care Group, TEWV

Report Approved

Date 11/09/23

Wards Affected: *List wards or tick box to indicate all*

All

For further information please contact the author of the report

Abbreviations

AMH – Adult mental health.

CAMHS – Children and adolescent’s mental health services.

CQC – Care Quality Commission

NYYS – North Yorkshire, York & Selby

RN – Registered Nurse

TEWV – Tees, Esk & Wear Valley Mental Health Trust.

Health, Housing and Adult Social Care Scrutiny Committee

Draft Work Plan 2023/24

<p>19 September 2023, 5:30pm</p> <p>Health and Adult Social Care</p>	<ol style="list-style-type: none">1) Update on Foss Park Hospital, CQC Inspection2) Update on the most recent CQC inspection and an update on actions taken to address the CQC Inspection findings of Urgent & Emergency Care, Medical Services and Maternity Services across York Hospital and Scarborough Teaching Hospital NHS Foundation Trust3) Commissioning Strategy4) 2023/24 Work Plan
<p>18 October 2023 5:30pm</p> <p>Housing</p>	<ol style="list-style-type: none">1) 2022/23 Q4 and 2023/24 Q1 Finance and Performance update for Housing2) 2022/23 Q4 and 2023/24 Q1 Finance and Performance report for Health and Adult Social Care3) Recommissioning of the Resettlement Pathway for homeless people including the mental health pathway4) LD Provision – The Glen, Lowfields5) 2023/24 Work Plan

<p>13 November 2023, 5:30pm</p> <p>Adult Social Care</p>	<ol style="list-style-type: none"> 1) Adult Social Care Strategy 2) Reablement contract 3) Urgent care delivery review in York and the East Coast, to provide an update on the emerging integrated model and next steps. 4) 2023/24 Work Plan
<p>13 December 2023, 5:30pm</p> <p>Public Health Invite Executive Member Cllr Coles</p>	<ol style="list-style-type: none"> 1) Breastfeeding and reducing smoking in pregnancy (Sharon Stoltz) 2) Oral Health Overview including access to dental care as well as schools programme, toothbrushing programme, dentistry 3) 2023/24 Q2 Finance and Performance report for Health and Adult Social Care 4) 2023/24 Work Plan
<p>30 January 2024, 5:30pm</p> <p>Adult Social Care Tbc</p>	<ol style="list-style-type: none"> 1) ASC CQC assurance update

<p>27 March 2024, 5:30pm</p> <p>Housing tbc</p>	<ol style="list-style-type: none">1) Housing delivery programme2) Homelessness strategy3) Building Repairs4) Asset Management5) 2023/24 Work Plan
<p>23 April 2024, 5:30pm</p> <p>Public Health Tbc</p>	<ol style="list-style-type: none">1) NHS health checks2) Weight management pathway3) Vaping

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